



REACH Import Trustee

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Corporate Director Product Stewardship



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Importation into the EU/EEA



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Who registers imported substances originating from Dow Corning products?

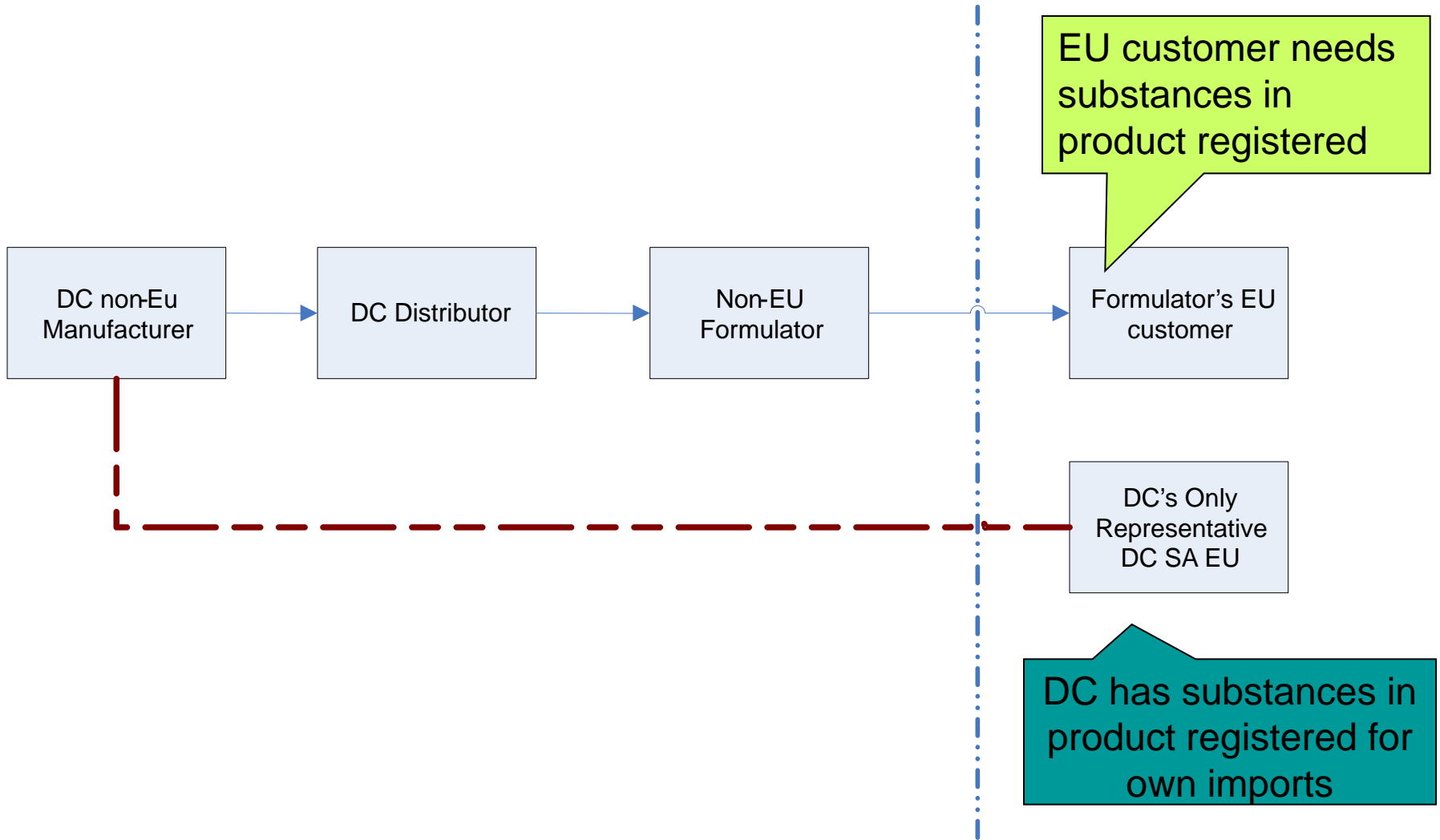
Dow Corning assumes responsibility for registration when:

- Customer purchases from a Dow Corning EU/EEA legal entity
- Dow Corning imports to EU/EEA customer through direct or multi-tier orders
- Dow Corning has agreed to cover substances in our products contained in customer imports:
 1. Dow Corning non EU legal entity can appoint Dow Corning EU SA as their Only Representative
 2. Dow Corning EU SA can then cover all the uses of the downstream users in their registration
 3. Is managed by contacting the regional EHS coordinator through [Dow Corning REACh Resource Centre](#) and subject *to certain terms and conditions*

The Only Representative Trustee (ORT) Role

- For registration, the Only Representative (Dow Corning SA EU) must **keep available and up-to-date** the names of the individual importers (our customer's customers) and the quantity of the substance they import.
- Exporters would be required to disclose up the supply chain to Dow Corning this potentially commercially sensitive information
- If its competitors are involved in the supply chain, Dow Corning should not have access to such commercially sensitive information under competition/anti-trust law
- To avoid transmission of such information up the supply chain a Trustee (Chemservice) is appointed to receive and store importer names and quantities and co-operate on behalf of the DC OR with Competent Authorities as required.
- Using Chemservice (ORT) means that Dow Corning will not need to see the commercially sensitive information of our importers

Typical Import Supply Chain





ORT Model for distributors

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Options for distributors

Full code model

- 1) Distributor completes OR request form in their name.
- 2) Dow Corning request code certificate from Chemservice for distributor.
- 3) Dow Corning send certificate to distributor.
- 4) Distributor requests code certificate from Chemservice for their customer.
- 5) Distributor send certificate to their customer.
- 6) Customer request import certificates.

Only the trustee knows the names of the distributor's customers.

Chemservice can prove the full supply chain to competent authorities.

Distributor model

- 1) Distributor completes OR request form listing their and their customer's details.
- 2) Dow Corning request code certificate from Chemservice for distributor's customer.
- 3) Dow Corning send certificate to distributor.
- 4) Distributor send certificate to their customer.
- 5) Customer request import certificates.

Distributor does not pay for a code certificate.

One less certificate reduces confusion and risk of breaks in the chain.

Completing the ORT Request form

REACH ORT Request

E-mail Address*:

Email address is address to which further correspondence concerning this request should be sent. This address will not be passed to third parties other than the trustee.

This should be the distributor's email address. The code certificate will be sent to this address

Title

Last Name*:

Name of person to receive correspondence.

This should be the distributor's contact details in case of query with the data provided.

Company Information

Company Name*:

Name and location of company procuring from Dow Corning.

Customer Number:

The customer number is required to fulfill our obligation under the legislation to trace the supply chain. This is a seven digit number beginning with a one found on documents from Dow Corning such as sales invoices. If such documents are not available, then your usual Dow Corning sales contact will be able to help. Note that this is not to be confused with any vendor number that you have allocated to Dow Corning. If you are not an immediate customer of Dow Corning, then please ask your supplier to complete this form (see [Process Flow Chart](#)).

This should be the distributor's name and customer number so that we can confirm the supply chain.

First Name:

Last Name:

Company:

Address*:

City*:

This should be the customer's name and address. The code certificate will list this information.

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Dow Corning provides enabling products and solutions for energy efficient applications such as insulated glass, solar panels, windmill turbines and LED and industrial lighting.

Dow Corning featured on CNBC on discussion about innovation and sustainable growth

Dow Corning's region president Jean-Paul Mollie appeared on CNBC, where he discussed the company vision, and why innovation is vital to the firm staying ahead of competition. [Read more](#)

Dow Corning to feature its proven Syl-Off® Advantage Series at LabelExpo 2010

Dow Corning will showcase its line of low-platinum, solventless release coating products at the LabelExpo 2010 in N. Delhi. Visit us at booth E10, Dec 8-11 in Pragati Maidan. [Read more](#)

[More News](#)

Find a product, data sheet, or distributor.

Find material safety data sheet (MSDS)

Prepared for **REACH** 

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Stay informed with technical articles, application information and new product notifications.

See how we've
enhanced our two brands
to better meet your needs.

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Dow Corning Position Paper on REACH

Translations:

- | | |
|--|--|
|  English |  日本語 – Japanese |
|  中文 – Chinese |  한국어 – Korean |
|  Français – French |  Português – Portuguese |
|  Deutsch – German |  Русский – Russian |
|  Italiano – Italian |  Español – Spanish |

Frequently Asked Questions

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Export information for Non-European Entity Customers

- ▶ Meeting Your Needs
- ▶ ORT Workflow Chart - Chinese, Japanese, Korean
- ▶ ORT Request Form
- ▶ Chemservice (ORT)

Dow Corning EU Entity Customers

- ▶ Meeting Your Needs
- ▶ Reach Pre-registration product status through your "My Premier" account
- ▶ "My Premier" instruction document
- ▶ Products Impacted by REACH Candidate List Substances

Servicing Customer Needs

- ▶ Supply Chain Commitment on Uses
- ▶ Dow Corning's EH&S Commitment
- ▶ Focus on Sustainability
- ▶ Contact Dow Corning REACH Support Team

Other Resources

- ▶ Dow Corning REACH Readiness
- ▶ REACH Regulation Timeline
- ▶ ECHA Website

Dow Corning REACh Resources & Tools

- REACh Resource Center
<http://www.dowcorning.com/content/about/REACH.asp>

- Position statement
- FAQ documents
- ORT Request form
- ORT workflow chart
- Published articles
- Additional resource links including link to
 - Dow Corning REACh support team
 - Chemservice





Thank You

For more information please visit our REACh resource center
<http://www.dowcorning.com/content/about/REACh.asp>

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